

Nevertheless, Gatta was determined, and he managed to get the zoning turned back from retail to automotive. The process took four months to finalize since the zoning meetings in his borough meet just once per month, but ultimately Gatta's patience and diligence were rewarded.

"No one could foresee the hurdles we were going to face," he notes. The environmental renovations and rezoning took two years to complete, but Gatta opened the new Detail Doctor on May 20, 2002.

"It was a three-bed garage, 1,700 square feet — a typical gas station," Gatta recalls. Right away, however, the

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